

Jackie Raffety

From: noreply@civicplus.com
Sent: Tuesday, October 6, 2020 10:57 PM
To: CityClerk
Subject: Online Form Submittal: Mayor Position Expression of Interest

Mayor Position Expression of Interest

Applicate Personal Information

First Name	Darrell
Last Name	McDonald
Today's Date	10/6/2020
Street Address	1205 Lancaster Way
Apt / Suite Number	<i>Field not completed.</i>
City	Indianola
State	IA
Zip Code	50125
Email Address	dwmcdonald869@gmail.com
Home Phone Number	9282575517
Cell Phone Number	9282575517
Work Phone Number	<i>Field not completed.</i>
Occupation	Home Preservation Specialist
Years Resided in Indianola	3
Have you previously served as an elected official, here or elsewhere?	No

Required Attachments & Electronic Signature

Please provide an essay of no more than 500 words indicating:

- *Why you desire to be Mayor of Indianola;*

• *Why you believe you are qualified for this position;*

• *How you will contribute to keep Indianola moving forward in a positive way.*

Please also attach a resume or bio that includes a listing of work experience and civic involvement.

Completed applications, with all required attachments, must be received by 5:00 p.m. on Wednesday, October 21, 2020.

Essay/Write Up Attachment [DWMcDonald Interest Statement.docx](#)

Resume/Bio Attachment [Darrell McDonald.docx](#)

Applicants will be asked to make a presentation of 5 minutes or less during the City Council meeting at 6:00 p.m. on October 29, 2020. I agree.

Applicant's Statement I agree.

Electronic Signature Agreement I agree.

Electronic Signature Darrell W McDonald

Email not displaying correctly? [View it in your browser.](#)

To the Council Members of the City of Indianola

I wish to respectfully take this opportunity to express my interest in being appointed to the position of Mayor of Indianola for the interim; until either the end of the current Mayoral Term or until a Special Election may be convened thus allowing the voices and wishes of the residents of Indianola to be heard collectively.

I have not held a public office previously. However, I do believe that for the role of Mayor of Indianola, Iowa I am well qualified. Although I have been a resident of the City of Indianola for a short time (3 years) it took me no time at all to develop an exceptionally strong sense of pride for this community. As the stepfather of 3 young boys it is comforting to me, the bonds and the collective values and virtues that run deep within the families and residents of Indianola. As a parent of students in the ISD it is a testament to the strength of the community to see how well the priorities of the city align with the priorities and needs of the school district as well as the visible ongoing collaboration between the two.

I believe that I would be an asset in the role of Mayor of Indianola; in the position of working on behalf of the City as an entity (the City Council/City Manager) as well the community and community members. I will be able to pragmatically communicate on behalf of the City and on behalf of the Community. I feel that open lines of communication as well as diplomacy, patience and an equal balance of the needs of the community, the growth of the community and the wishes and demands of the community members are vital to cultivating and maintaining a healthy and prosperous community.

I was born in Charles City, IA. I joined the US Marine Corps in 1987. As a Combat Marine I served in the First Gulf War and was Honorably Discharged in 1991. After discharge I remained in Yuma, AZ attended College Achieving my Teaching Degrees and was an educator in 2 School Districts within the Municipality of Yuma, AZ. I Coached for high school sports teams and was as a Board Member for the City Hockey League as well as Coach. I returned to Iowa in 2005 where I taught at South Tama Community and was Head Football Coach thru 2008. I am a Veteran of The US Department of the VA having been employed in multiple roles of Benefits Administration from 2008-2019. I am currently employed in the private sector with Wells Fargo, though my passion for serving our veterans remains. I and my significant other of 11 years, are parents to 3 teenage boys and 4 older children. We are proud to be raising our family in Indianola and proud that Indianola will forever be their HOMETOWN.

I thank you for your time and consideration regarding my interest and application for Mayor.

DARRELL W. McDONALD

1205 Lancaster Way ♦ Indianola, Iowa 50125 ♦ Phone: (928) 580-3926 ♦ dmspawn69@aol.com

PROFESSIONAL EXPERIENCE

Wells Fargo

June 2020- Present

800 S Jordan Creek Pkwy West Des Moines, IA 50266

Home Preservation Specialist

(Full Time 40 Hrs)

Supervisor: Trevor Shaw 602-717-2764(Okay to contact this supervisor)

- Serve as single point of contact to borrowers and/or agencies whose loans are delinquent or at high risk for delinquency.
- Develop comprehensive knowledge of the loss mitigation processes and procedures to recommend solutions to maintain home ownership, including modifications, repayment plans or other short term retention options.
- Review the borrower's financial situation.
- Ensure necessary information and complete packages are received in a timely manner.
- Answer inbound inquiries from borrowers regarding the status of the loss mitigation.
- Review information on multiple systems to inform borrowers of loan terms, important dates and deadlines

Department of Veteran Affairs

December 2017- Oct 2019

210 Walnut Street, Des Moines, IA 50309

Assistant Supervisory Veteran Service Representative (Asst. Coach) (FullTime Management) GS-12 step 5

Supervisor: Athena Delgado 515-323-7465 (Okay to contact this supervisor)

Promoted to Supervisory Veteran Service Representative/Assistant Coach. This role requires:

- Daily review of employee productivity, availability of workload and creative resourcing for obtaining workload to disperse.
- Participating in and/or running daily management team huddle to identify station goals, station's current productivity standings with regard to all teams.
- Creating, Processing and presenting real time reports as a failsafe to workload deficits.
- Counselling staff on resources and references to assist them in efficient and accurate processing of Veteran Claims.
- Conducted Monthly, Quarterly and Annual Employee Performance Reviews
- Following Federal, State and Municipal laws, codes and criteria; supervising Rating Veteran Service Representatives in accurately processing, deferring or reassigning Veteran claims for service connected disabilities.
- Effectively, efficiently and regularly communicating with external stakeholders ie; Veteran Service Organizations, Veteran dependents and Veterans/Service Members
- Prepared training programs and training materials for external stakeholders ie; Veteran Service Organization (VFW, American Legion, Independent Consultants)
- Consistently exhibit leadership qualities, professionalism, organizational skills, interpersonal communication skills as well as written, verbal and virtual. Be regularly approachable and available to staff and other management staff to assist as needed in an efficient and effective manner.
- Manage time cards, leave requests, coordinate overtime requests and overtime schedules as well as be the On Call Supervisor for overtime employees. Assist all Coaches with this task – not specific to my assigned team/staff

Department of Veteran Affairs

March 2011 – December 2017

210 Walnut Street, Des Moines, IA 50309

Rating Veterans Service Representative (RVSR) (Full-Time- 40 hrs) GS-12 step 4

Supervisor: Stephanie Stock 515-362-7353 (Okay to contact this supervisor)

Promoted and currently serving as Rating Veterans Service Representative. This requires:

- daily application of federal law as well as judicial determinations and VBA regulations to determine if veterans and/or the veteran's stated afflictions meet criteria or standards set by the Veterans Benefit Administration when adjudicating claims submitted for consideration, in a timely manner.
- adjudicating disability benefit claims for the nation's Veterans by analyzing submitted requisitions and reviewing supporting documentation within the VBA database, in which I am a proficient user. Reviewing veteran's service treatment files, evaluating submissions while referencing VBA standards and applications, utilizing several standard resources to reach and apply an applicable and accurate decision in a timely manner.
- participating in and instructing training sessions. This requires effectively planning out lessons. In this role, I organize information that I will utilize as training materials to be used to instruct and educate my peers and subordinates. In a mentor's role as well, I offer guidance and information as well as review materials, criteria and processes to ensure a solid understanding.

- establishing and maintaining effective communication with many levels of associates within and outside the VBA. Effectively communicating orally as well as via email, messenger and letter. I must often review data with VSRs, Coaches, as well as request direction from Coach's and other Rating VSRs.
- utilization of internal programs including; CAPRI, Virtual VA, VBMS, VBMS-R and other research systems and databases. The listed software programs aid in the development stage of a claim, and allow for quicker determination of a claim.
- being responsible for considering evidence, having the knack for visualizing "the big picture" as it pertains to Veteran's claims. My ability to make sound decisions has enabled me to be efficient and highly effective.

Additionally-

- Former AFGE Union Craft Leader – responsible for representing Co-Union Members, representative to the Labor Management Forum. This role required knowledge of the VBA/AFGE Master Agreement as well as Federal Human Resources Management practices.
- Formerly home station trainer and mentor for entry level, intermediate and journey level employees.
- Formerly assigned to Quality Review Team to assist with quality reviews on employee claims development.
- Former collateral duties include timekeeper, key user for copy machines and office equipment, and super user for Virtual VA.
- Served as instructor for VSR Challenge Training July 2012. Instructed and mentored approximately (25) students.
- Served as instructor for RVSR Challenge Training December 2012, March 2013 and April 2013. Instructed and mentored approximately (125) students.

Department of Veteran Affairs
210 Walnut Street, Des Moines, IA 50309

December 2008 – March 2011

Veteran Service Representative (VSR) (Full-Time- 40 hrs) GS-10

- Expedited VA benefit claims and ran weekly reports to expedite claims and case management.
- Liaised with Reserve and National Guard units in obtaining service treatment records and other vital personnel records.
- Worked with VA medical center staff to rush critical VA medical examinations.
- Served as super user for Veterans examination Request Information Systems (VERIS)
- Home office trainer for VA benefits administered through Title 38 U.S.C. including education, compensation, pension, life insurance, home loan, vocational rehabilitation and employment, and medical care benefits
- Served as instructor for VSR Challenge Training November 2010 and March 2011. Instructed and mentored approximately (50) students.

South Tama County School District

Tama IA 52339

Teacher (Full-Time 40-hrs)

Supervisor: Jim Tekippe 641-484-4345 (Okay to contact this supervisor)

August 2005 - July 2008

As a classroom ESL (English as a Second Language) teacher and head football coach, I applied written and oral communications gathered and interpreted data and then made educational decisions based on the data collected. I also assessed and analyzed the educational needs of all of the students and established long and short term goals based on those educational needs. I prepared correspondence and performed formal and informal presentations to peers, media, parents, and students. I researched and applied knowledge of educational theories and best practices. I ordered, managed, and distributed equipment. I scheduled meetings and prepared meeting minutes and agendas. I also compiled statistics from student evaluations and maintained educational records. Developed and implemented a weightlifting program for the football team. I followed city, county, state, and national laws governing education. I used Microsoft works, Microsoft word, Apple Works, spreadsheet, Quattro Pro, power point, overhead projector, and other office machines.

Yuma Union High School Dist. 70

August 2000-June 2005

Yuma, AZ 85364

Teacher (Full-Time- 40hrs)

Supervisor: Frank Garcia 928-502-4600 (Okay to contact this supervisor)

During this time, I collaborated with peers concerning student goals and achievement. I developed and presented lessons and evaluations. I assessed and analyzed educational needs and developed lessons accordingly. I counseled students about educational goals. I compiled plans and reports based on Nationally Standardized tests. I assisted in the scheduling of meetings and the preparation of meeting agendas and minutes. I gave oral presentations to peers, administrators, parents, media, and students. I assisted in the coordination of fund-raising events.

Yuma School District #1

January 1997-June 2000

Yuma, AZ 85364

Teacher (Full-Time- 40hrs)

I was responsible for testing, maintaining records, and analyzing the educational needs of 500+ ESL students. I collaborated with peers to develop lessons and assessments. I presented information on best practices to peers and administrators. I volunteered as a football, track, soccer, basketball, baseball, softball, and hockey coach. I gathered and interpreted data. I compiled plans and reports.

United States Marine Corps

June 1987-June 1991

Yuma, AZ

Non Commissioned Officer (Full-Time- 40hrs)

While in the Marine Corps I obtained a leadership role and was responsible for the Marines under my direction. I completed coursework on Leadership. I displayed skills in written and oral communication. I followed the laws governing the military. I was responsible for the everyday maintenance and upkeep of the equipment that I was assigned to.

EDUCATION & PROFESSIONAL DEVELOPMENT

Bachelor Degree, Major in Elementary and Minor in English as Second Language, Northern Arizona University, Yuma, AZ, 1996

Associate Degree, Elementary Education, Arizona Western College, Yuma, AZ, 1994

Professional Development

- Department of Veterans Affairs, Instructional Development Course (IDC), September 2010

REFERENCES

Annette Sage – AFGE Union President

P.O. Box 174
Gilbert, IA 50105
515-554-1847

James Dyer – Training Manager/Comp Serv.

2505 Nicol Circle
Bowie, MD 20721
202-461-9359

Renna Pirc - Coach Cleveland VARO

6604 Main Ave
North Ridge OH 44039
216-337-6191

Bonnie Kirby – Senior Quality Review Specialist (STAR)

3085 Millerton Way
Thompson's Station, TN 37179
540-266-0300