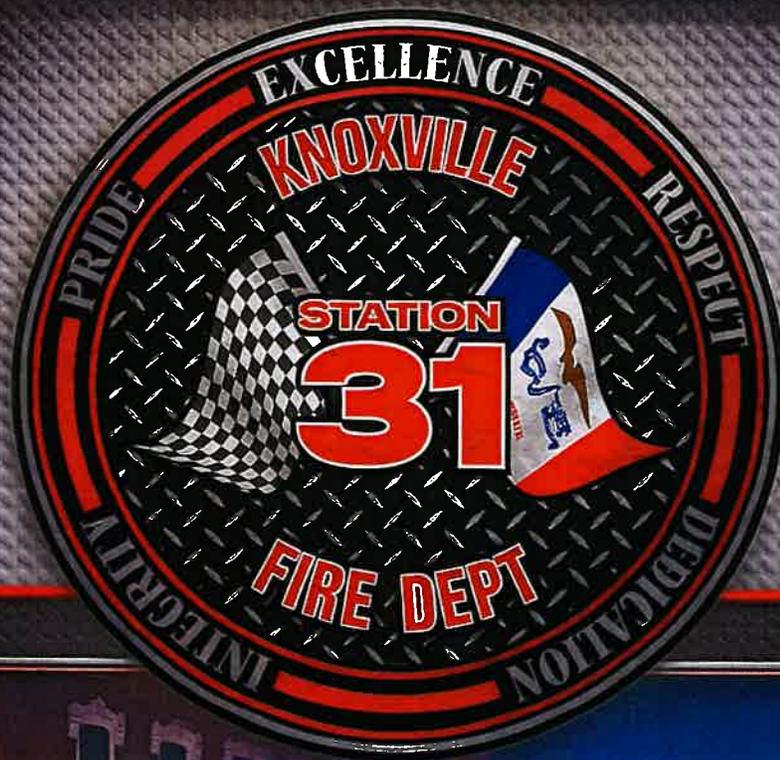


KNOXVILLE FIRE DEPARTMENT

2025 YEAR END REPORT



DEDICATION • PRIDE • EXCELLENCE • INTEGRITY • RESPECT



MISSION

To protect lives, property, and environment by providing a high level of professional fire, rescue, emergency medical services, and educational services to our customers.

VISION

A professional organization providing a safer community through education, innovation, and community interaction.

Core Values

P= Professionalism

R= Respect

I= Integrity

D= Dedication

E= Excellence

KNOXVILLE FIRE DEPARTMENT END OF YEAR REPORT 2025



Message from the Chief:

As we come to the close of another year, I want to take a moment to reflect on what we have accomplished together and to thank the community we are proud to serve.

This past year brought its share of challenges, but it also showed the strength, resilience, and dedication of the Knoxville Fire Department. Our firefighters responded day and night to emergencies, trained tirelessly to improve their skills, and supported one another with professionalism and compassion. I am extremely proud of their commitment to protecting lives, property, and the well-being of our community.

I would also like to express sincere gratitude to our families, who make many sacrifices so that our members can serve. Your support does not go unnoticed. Thank you as well to our city leaders, law enforcement partners, and neighboring departments for the teamwork and cooperation that make our work safer and more effective.

Most importantly, thank you to the citizens of Knoxville for your trust, encouragement, and continued support. Whether through kind words, community involvement, or support of local initiatives, you play a vital role in helping us fulfill our mission.

As we look ahead to the new year, we remain committed to training, preparedness, and service—always striving to be better for the community we serve.

Respectfully,

Cal Wyman, Fire Chief

DEPARTMENT OVERVIEW

The Knoxville Fire Department provides comprehensive protection to the community through delivery of the following services and activities:



To provide an all-hazards response to our community personnel operate out of one centrally located fire station. The station is staffed 24/7 by full-time highly trained Firefighter/EMT's and Firefighter/Paramedics. The cross trained personnel provide rescue services involving vehicle extrication, water, trench, collapse, structural collapse, confine space, and rope rescue along with fire suppression, and emergency medical care.

Daily staffing is a minimum of four personnel, maximum of six personnel. All four ambulances are equipped to deliver advanced life support care. Firefighting apparatuses are equipped to provide fire suppression, delivery of emergency care, and rescue services.

Personnel perform daily maintenance of department vehicles, equipment, and facilities. Additionally, on duty members complete daily training and activities that support all services delivered by the department. All fire department staff participate in a comprehensive training program that ensures the fire department is ready for any hazard or request for service.

The Knoxville Fire Department members have a duty to serve our community, taking pride in our facilities, equipment and training all while honoring the traditions of the fire service and the firefighters that came before us.

COMMUNITY RISK REDUCTION

In 2025, the Knoxville Fire Department has been involved in numerous community events, including fire prevention demonstrations and education. Knoxville Fire Department is also a member of the Marion County Local Emergency Preparedness Commission whose sole mission is to make sure our communities are prepared for any type of disaster. Knoxville Fire Department has also continued to work on completing an extensive community risk reduction assessment to look at areas, where as a community, we can improve our education, preparedness, and response to any incident and make our homes and businesses safer for our community.

FIRE PREVENTION DIVISION

Knoxville Fire Department's Fire Prevention Division continues to keep code enforcement as a high priority. The Fire Prevention Division is to ensure all commercial facilities in Knoxville are safe for everyone, and to ensure that existing structures are maintained in accordance with the fire code. The Fire Prevention Division also conducts new commercial development plan review to see that all new buildings are built in accordance to the fire code.

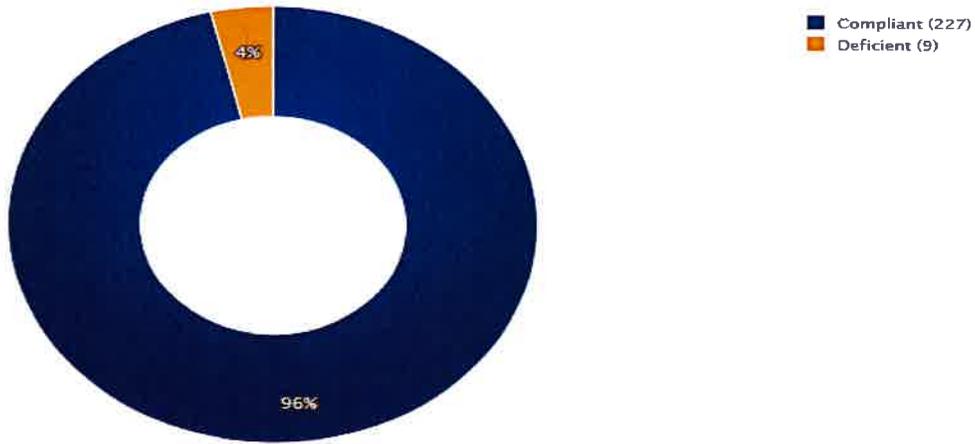
The Fire Prevention Division also conducts liquor license inspections for any establishment that serves alcohol. In 2025 the Fire Prevention Division completed 127 inspections by fire department staff and had 200 compliance reviews submitted to Compliance Engine for review and approval. The Fire Prevention Division is still working hard to get all commercial business compliant with the fire safety operating permit.

Most Frequent Inspection Violations

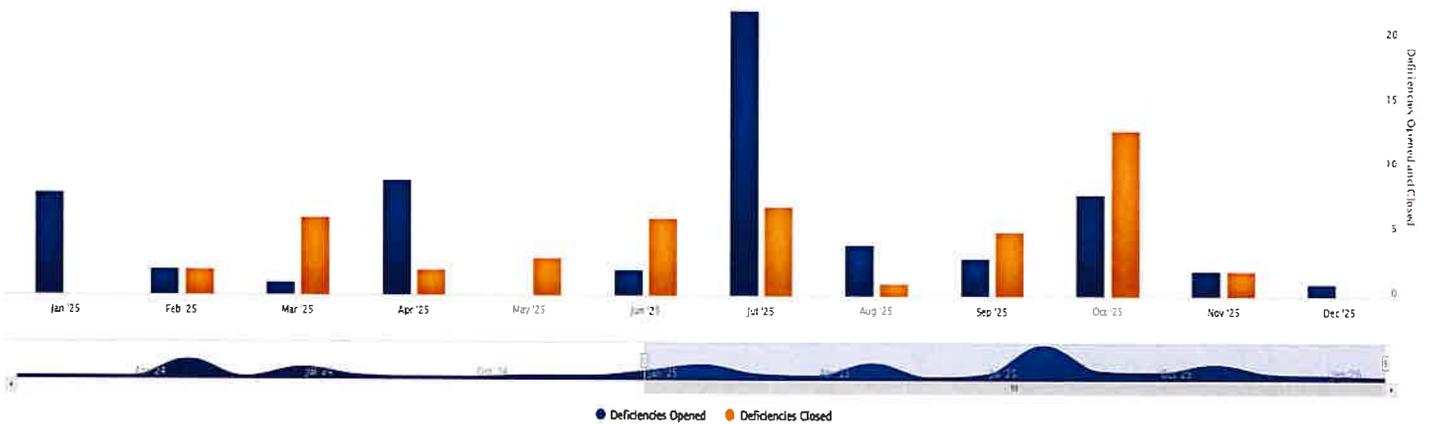
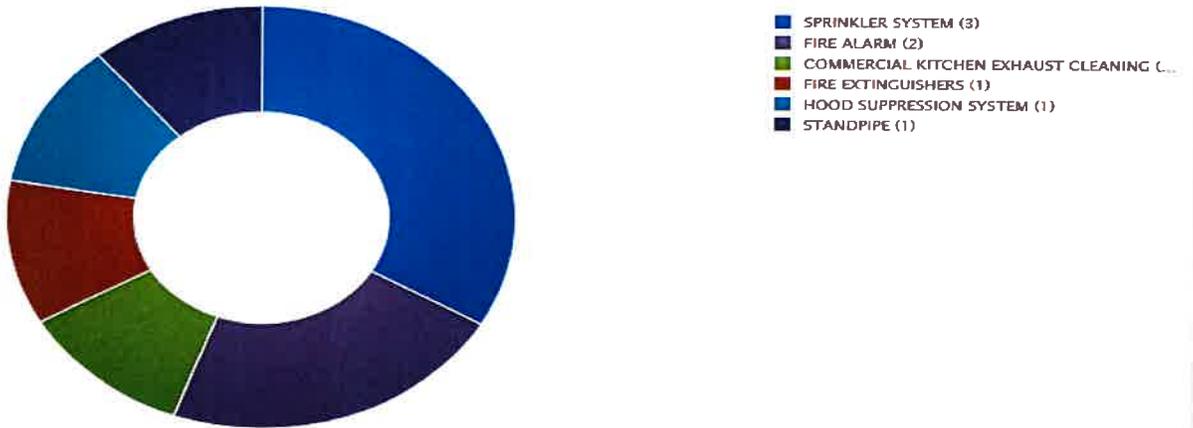
- EMERGENCY LIGHTING AND EXIT LIGHTING WERE INOPERATIVE
- FIRE EXTINGUISHERS WERE NOT PROPERLY SERVICED OR CHARGED
- IMPROPER USE OF EXTENSION CORDS
 - BLOCKED EGRESS
- KNOX BOX INSTALLED/MAINTAINED
 - ADDRESS VISIBLE FROM THE STREET
- GENERAL HOUSEKEEPING

The Fire Prevention Division also conducted plan reviews for the developments of Kading Properties' new addition, along with the senior living complex, apartments, townhomes, Kwik Star, Domino's and continued development in the VA district.

Compliant vs. Deficient Systems



Deficient Systems by System Type

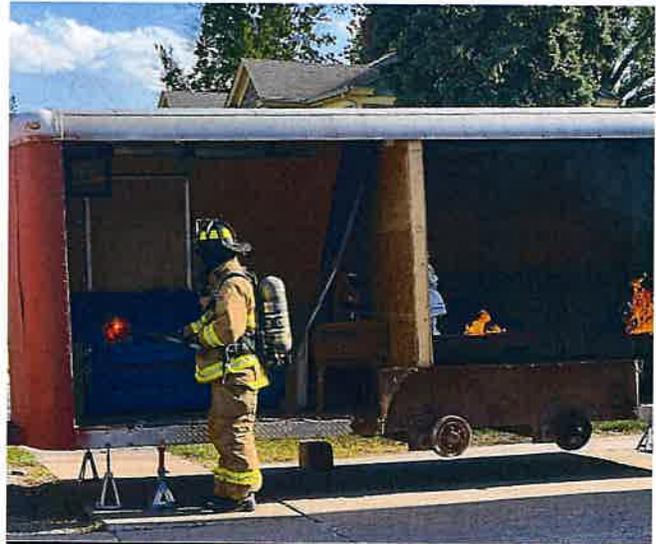


Home Fire Sprinkler Coalition

The Home Fire Sprinkler Coalition is an organization that the Knoxville Fire Department has been a part of for a couple of years. This organization helps get free information into the hands of fire departments to show the importance of sprinkler systems. They offer grants to help with visual items to show the importance.

In 2024 we were awarded a grant to purchase a TV to show provided home sprinkler videos in homes that have caught fire. In 2025 we were awarded a grant to build a side by side burn room. This room has two living rooms, full of items everyone has in their homes. The difference is one side is protected by a sprinkler and the other is not. At our May open house we lit both rooms on fire and showed how minimal damage there is when a room is protected by a sprinkler system.

It also helps show the general public how fast things can burn in their homes, what gear we utilize for structure fires, and how hot a room can get when it is on fire. We have had a very good turn out with this room.



OVERVIEW OF SERVICE DEMANDS

Knoxville Fire Department has seen a 8.5% increase in calls for service since 2023. Knoxville Fire Department responded to 2,304 calls for service. Knoxville Firefighters responded to an average of 6.3 calls per day.

- Transfers out of Knoxville Hospital have increased 9% since 2023
- Fire Calls Increased 39.5% since 2023
- EMS Calls have increased 2% since 2023
- Knoxville Township accounted for 6.6% of our EMS calls in 2025



Mutual aid request remained steady this year. Knoxville Fire Department provided mutual aid 128 times this year. Knoxville Fire Department is proud of the partnerships we have built with other Marion County Fire and EMS departments and looks forward to growing those partnerships.

With the increase in calls this year we also had 409 times where the third ambulance was needed. If we looked at this ambulance individually this volume would make it the third busiest ambulance service in the county. This year our fourth ambulance was used 38 times and it was only in service until August when it was sold to Indiana Township. Third Crew request are times when KFD does not have staff available in quarters to respond on either a fire or EMS call. This is an important statistic to track as it could result in either a delayed or no response. With these numbers continuing to rise our department is at a point where staffing needs to increase to cover these calls so that we do not have a delayed response or unable to respond at all. If we are not able to increase staffing, then we may need to figure out what services can be cut to make sure we have adequate staff to respond to 911 calls. 25.5% of third crew request are due to transfers out of Knoxville Hospital.



2025 RUN REPORT

Call Type Breakdown

- **TOTAL CALLS 2,304**
 - TRANSFERS 549
 - EMS 1394
 - FIRE 339
 - CRISIS K9 DEPLOYMENT 22



Average Calls
Per Day
6.3

Calls Per Day of Week

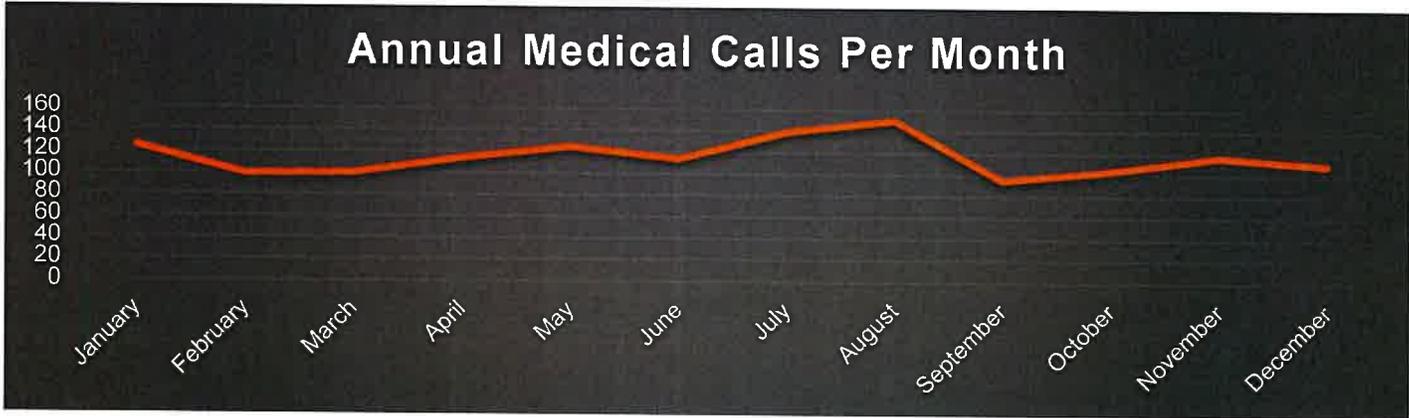


Calls Per Hour



Annual Calls Per Month





TRAINING

State Trailers Used

- INTERIOR FIRE ATTACK SIMULATOR
- MOBILE BREATHING APPARATUS TRAINER
- DRIVING SIMULATOR
- CONFINED SPACE SIMULATOR
- STAND PIPE AND HIGH RISE SIMULATOR
- VENTILATION TRIANER
- RAPID INTERVENTION TRAILER



Members of Knoxville Fire Department logged over 9,000 hours of training this year. Our department goal is to get all members 240 hours of fire and specialized rescue training every year and provide all the hours needed to recertify their EMS licenses every two years.

This year the Knoxville Fire Department was able to train on many new pieces of equipment.

When we receive new equipment, each member is required to go through a training to become proficient with the equipment before it goes in service.

The department holds numerous EMS CEH classes, and fire educational classes. The department uses both in-house instructors and outside instructors to train our members. Our members attended numerous trainings in the county and outside the county to bring back the newest educational material to our department.

Knoxville Fire Department partners with the Iowa Fire Service Training Bureau to gain access to numerous classes and training props throughout the year. The Fire Service Training Bureau can deliver a prop to Knoxville and it can be here for our staff to use for a minimum of 10 days.

APPARATUS CONDITION REPORT

Vehicle	Description	Condition
<u>Fire Apparatus</u>		
Engine 313	2020 Alexis Pumper Tanker	GOOD
Ladder 314	1998 Smeal 75' Ladder truck	POOR
Squad 317	2014 Alexis Wet Rescue	GOOD
<u>AMBULANCES</u>		
Ambulance 936	2025 Chevy Lifeline/Arrow remount	GOOD
Ambulance 937	2023 Ford Arrow Type III	GOOD
Ambulance 938	New ordered expected delivery April 2026	
Ambulance 939	2022 Dodge Arrow Type I	GOOD
<u>Specialized Apparatus and Support Vehicles</u>		
Car 300	2021 Chevy Tahoe	GOOD
Car 301	2025 Chevy 2500 HD	GOOD
Car 309	2014 Chevy Tahoe	FAIR
318	2008 Ford F250 (used parks vehicle)	POOR
319	2019 Polaris Ranger	GOOD
B31	1976 Boston Whaler rescue boat	POOR
Command Trailer	2019 H&H 24' Trailer	GOOD

APPARATUS NOTES

Ladder 314- This year ladder and pump testing were critical on this truck as it had significant failures. In working with several vendors repairs were going to be several hundred thousand dollars. Working with city manager and finance we were able to present council with a replacement plan to move forward with to get a used ladder truck to replace this one, and prepare to order one after we have moved into the new station. Since Covid, cost and build times for this type of apparatus have seen significant increases and delays.

Ambulance 938- A replacement was ordered in July 2024 from Wheeled Coach. It is slated to be on the assembly floor starting in November/December of 2025, with a delivery expected in April of 2026.

Ambulance 936- Arrow completed a re-mount of Ambulance 936 in early 2025. They took our existing box and mounted it on a new 2025 Ford chassis. The box was gone through and updated to assure everything was working properly.

Car 301- The vehicle was replaced this year with a 2025 Chevy 2500 HD pick up. This gives the department greater flexibility when responding to incidents. This vehicle is set up as an area command post for all incidents, as well as it can carry more specialized equipment needed for the deputy chief to do their jobs when responding and on scene. This vehicle is also used to support Max and the Crisis K9 deployments.

Boat 31- is showing its age. This year we updated the electronics and scene lighting. We will need to look at replacing this soon as things have changed over the years and this boat isn't as effective as it was in 1976. We have started to get quotes for replacement of this piece of equipment, but will not be able to purchase until the new station is completed due to it not fitting in the current boat shed.

Utility 318- This truck is a hand me down from Parks and Rec. It is used to plow the department apparatus approach and clear paths to get emergency vehicles to and from scenes. It also is used to pull the command trailer and ranger as needed for field fires in the area. It also serves a critical mission to bring contaminated fire equipment back to the station to be decontaminated. We have been told by our mechanic that we should look at replacing this truck as it is starting to need repairs.



CRISIS RESPONSE K9 DIVISION



Max still gets to get together with other crisis canines at quarterly trainings. One of his favorite trainings this year was at adventrueland where he experienced many new sights and smells. Max continues to thrive as a Crisis K9. Max is looking forward to a very productive 2026 of helping many people and being there when times are tough for everyone.

Crisis K9 Max had a very busy year as a Certified Crisis K9! Max spent many days assisting in many different locations for critical stress debriefs, assisting in schools after a crisis, attending trainings to learn how to better serve his community, and of course hanging around the fire house helping the members of the Knoxville Fire Department.

This year Max was able to attend FDIC with a couple other Crisis K9's. FDIC is a very large fire department conference. The Crisis K9's were invited by a local vendor to sit at their booth and show the importance of Crisis k9's in the fire service. All of the Crisis K9's were a big hit!

Max continues to be ready at a moments notice to deploy anywhere needed. Max still makes regular visits to the local schools to check in on the students. He also attends a lot of the school safety drills to show the students it is okay and not to be scared. Until he is needed, he stands by at the fire house interacting with the crew. His favorite thing to do when not on a deployment is to play fetch with members of the department, or go on walks around the fire station. Oh yeah, he still has his recliner that is perfectly positioned to keep track of all the members!