



GOOD TO KNOW

Tips for Appealing a Decision from FEMA

- You have **60 days** from the date on your FEMA determination letter to send a written appeal.
- **Read** your eligibility letter carefully. It explains what programs you may be eligible for.
- **Include supporting evidence in your appeal letter.** e.g., licensed contractor estimates, receipts for completed repairs, photos of the damaged property.
- **Call the FEMA Helpline at 800-621-3362** and speak with a specialist **before writing your letter.** If you use video relay service, captioned telephone service or others, give FEMA the number for that service. Lines open 7 a.m. to 10 p.m. daily. Press 2 for Spanish. Press 3 for an interpreter who speaks your language.

