

Elevating Patient Satisfaction and Privacy through Acoustic Comfort

Sound Masking for Healthcare Facilities

In healthcare settings, ensuring patient privacy and maintaining a peaceful environment are paramount to delivering high-quality care. Medical facilities often face the challenge of balancing open, accessible spaces with the need for confidentiality and reduced noise distractions.

By introducing ambient background sound that covers up distracting noises, healthcare environments can be both more serene and secure.

Applications

- Hospitals and Clinics
- Doctor and Dental Offices
- Pharmacies
- Therapy and Counseling Offices
- Insurance and Medical Billing Offices
- Healthcare Enterprises

Key Benefits

1. Enhanced Patient Privacy and Compliance with HIPAA Regulations

- Prevent overheard conversations in waiting areas and between exam rooms, improving privacy and patient confidence

2. Enhance Patient Comfort and Improve HCAHPS Scores

- Promote healing: a quieter environment helps patients rest and heal faster, reducing stress and improving outcomes
- Support staff productivity: reduce distractions for healthcare workers, helping them focus on providing better care

3. Customizable for Any Environment

- Flexible and scalable systems for easy integration into existing or new healthcare facilities

Case Study

Challenge

- Two-story, 23k sq. ft. building with exam rooms, doctor's offices, imaging areas, and a medical clinic
- Goal to ensure clear communication and conversation privacy to benefit both patients and employees
- Design of the 36-year-old building made patient privacy difficult, with centrally located nurses' stations adding to the acoustic challenges
- Limited budget to address problem and inability to renovate the structure

Solution

Lencore's i.Net Sound Masking System specialized for the facility's unique design and needs

"Noise is more subdued, and louder noises are not as strong. The humming sound is not intrusively notable and is soothing, as a bonus."

"Consider it [sound masking] as an investment that provides peace of mind and a pleasant environment with a potential reduction in complaints, as well as a potential in increased productivity."

Read More: www.lencore.com/case-studies/case-study-urgentcare/

To request a quote, please visit www.lencore.com/support/request-quote/.

Industry-leading support: free design and quotation, expert installation, and ongoing support from Lencore's team