Franklin General Hospital Nursing Facility Receives 5-Star Rating

April 7, 2025

Hampton, Iowa – Franklin General Hospital is pleased to announce that its Nursing Facility has received an overall rating of 5-stars from the Centers for Medicare & Medicaid Services (CMS) in its Nursing Home Care Compare program. This achievement demonstrates the facility's commitment to providing high-quality care and service excellence to our residents and their families.

The CMS Five-Star Quality Rating System is a tool that helps families and caregivers compare nursing homes and make informed decisions about care. This rating system is a comprehensive evaluation of the nursing homes performance across three key areas: health inspections (survey results), staffing levels, and quality measures (clinical data). A 5-star rating demonstrates the facility’s excellence in all three areas and its dedication to high standards of care. The Franklin General Hospital Nursing Facility rating is compared to other facilities within the state, with the top 10% of facilities receiving 5 stars.

“We are incredibly proud to be in the top 10% of the state to receive this 5-star rating, which reflects the hard work and dedication of our entire team. We are proud of our high staffing levels, which allow us to provide individualized care to our residents. This recognition validates our commitment to providing the highest standards of care to our residents, staff and the community we serve” says Megan Abbas, LNHA, Manager Franklin Country View.

Franklin Country View Nursing Facility is a 52-bed, intermediate care facility attached to Franklin General Hospital. Residents have the choice to never have to go out in the inclement weather for clinic, outpatient, or hospital services.

In addition to 24-hour professional care, the facility is dedicated to providing a welcoming and supportive environment for its residents. The facility offers a range of services, including the dietary department preparing nutritious meals and snacks, with specialized and therapeutic diets as appropriate and environmental services providing a clean and safe environment. In addition, the facility features wireless internet, Dish Network television, a beauty and barber shop, a library, a whirlpool bath and courtyard areas to enjoy.

“I am proud to be an employee with Franklin Country View, our team’s dedication to our residents, teamwork with each other and willingness to help whoever, whenever is what brought us to be a 5-star facility” says Linzee Webster, CNA Franklin Country View.

Franklin Country View residents call this home - where our staff provide kind, compassionate, and professional care, and residents become like family.

“The staff spoil me and bring me things I really like. I love having the opportunity to use the whirlpool room. The staff are always making me, and my roommate feel special and taking good care of me” Janet, resident Franklin Country View.

Detailed information about a facility’s 5-star rating is available on the Medicare.gov website and includes a breakdown of each category contributing to the overall ranking.

For information about Franklin Country View Nursing Facility or to request a tour, contact Social Worker Theresa Dye at 641.456.5036.