



## ANNOUNCEMENT

We're pleased to announce that the City of Hampton now offers a new **online payment platform** designed to make managing your bills more convenient.

***\*\* If you are currently on auto pay and want to remain that way, NO ACTION IS NEEDED. \*\****

With our new **online payment platform**, you can:

- Pay bills online using credit card, debit card, e-check, or ACH transfer
- Set up automatic payments to avoid missed due dates and late fees
- View current and past bills
- Download or print payment receipts for your records
- Access your account from any device, including your phone or tablet

***\*\* If you create an account in the new payment platform, it will permanently remove auto pay settings on your account. If activating auto pay in the new platform, a monthly ACH fee will be incurred.***

Get started today by visiting: <https://hamptonia.frontdeskworks.com/>.

The existing online payment platform will be discontinued March 31, 2026.

Questions can be directed to City Hall at 641-456-4853. Thank you for helping us improve how we serve our community.

Sincerely,

The City of Hampton