



Protect your SNAP benefits from hackers & scammers!

Your benefit card needs to be protected just like a debit card or credit card.

EBT EDGE offers the ability for clients to:

Freeze benefits

Prevent out-of-state transactions

Prevent internet transactions

To use either card freezing or out-of-state/internet transaction blocking:

1. Cardholders must have an EBT EDGE account (www.ebtedge.com) or the EBT EDGE Mobile App (from Google Play or Apple Store)
2. Their current active card added to the account

Card Freezing STOPS:

- Food Purchase
- Cash Purchase
- Cash Withdrawal
- PIN select/change
- Balance Inquires

Card Freezing DOES NOT STOP:

- Adjustments and Adjustment Holds
- Internet Transaction Returns
- Repayments
- Benefit Cancellations
- Benefit Authorizations and Benefit Availability

Transaction Restrictions:

- Blocks Out-of-State Transactions only if turned on And/Or
- Blocks Internet Transactions only if turned on

