

North Carolina Helene Recovery

Feb. 27, 2025

Key Messages

- Nearly 157,000 North Carolina households are receiving FEMA assistance. If you had uninsured losses from Tropical Storm Helene, don't wait. Apply now.
- Visit a Disaster Recovery Center, go online to DisasterAssistance.gov, download the [FEMA App](#) or call the FEMA Helpline at 800-621-3362.
- 12 Disaster Recovery Centers in Western North Carolina have been visited 71,000 times by residents who wanted to meet with specialists to get help with disaster recovery. To find the nearest center, visit fema.gov/drc or text "DRC" and a ZIP code to 43362.
- Please ensure that FEMA can reach you. Phone calls may come from unfamiliar numbers and Area Codes. FEMA may need more information to continue processing your application.

Update

- **\$392.6 million** approved for **156,639** households, including money for rent, basic home repairs and other disaster-caused needs.
- **\$405 million** in Public Assistance funding approved to support community recovery.
- **\$137.6 million** approved by the U.S. Small Business Administration in low-interest disaster loans.
- **13,285** families have stayed in FEMA-paid hotel rooms.
- **3,622** households have received rental assistance.
- **Temporary housing:**
 - **1,925** households are using Transitional Sheltering Assistance hotels and motels.
 - **180** households are living in temporary housing units.
- **6,060** families have received **\$17.8 million** for repair or replacement of private-access roads and bridges.
- **4.75 million** cubic yards of debris has been cleared from public rights of ways, **3.4 million** by state contractors and **1.3 million** by federal contractors.
- The waterway debris mission has removed **437,600** cubic yards of debris: **405,200** by the U.S. Army Corps of Engineers and **32,400** by state contractors.
- **\$52.1 million** in disaster unemployment benefits have been provided to applicants.
- **\$149.3 million** paid in claims by the National Flood Insurance Program.



FEMA