



LBJ Tropical Medical Center
PO Box LBJ
Pago Pago, American Samoa 96799
Office of the Chief Executive Officer



SN 22-0064

For Immediate Release

PUBLIC SERVICE ANNOUNCEMENT (PSA)

LBJ Tropical Medical Center — 24 August 2022, Pago Pago, American Samoa

After careful monitoring of data for daily and cumulative positive COVID-19 cases and COVID-19 admissions at the LBJ Tropical Medical Center, the hospital will downgrade its COVID-19 Pandemic Response from Code Red Response to Code YELLOW effective on 29 August 2022 (Monday). This decision was based on the steadily low and declining COVID-19 positivity rate, testing metrics and cases presented at the hospital.

The Outpatient Clinics and Clinical Services will resume modified normalcy. Masking and social distancing will be enforced on the premises. Patrons will be able to utilize parking spaces that were once barricaded for the Covid-19 response. The security staff is available to provide assistance as needed.

LBJTMC looks forward to treating our patients and providing continuous care.

We thank everyone for their cooperation, support and patience as we transition to CODE YELLOW.

LBJ PUBLIC SERVICE ANNOUNCEMENTS (CODE YELLOW)

1. Authorized entrances will remain for patients, visitors and employees
 - a. Entrance in front of Pharmacy – 24/7
 - b. Entrance at the Pediatric and Medical Unit – 6:00am to 7:00pm
 - c. Dental Clinic side entrance – 8:00am to 4:00pm for Dental Clinic patients and employees with LBJ ID badge only
2. Everyone will be screened for signs and symptoms before entering the hospital/clinics.
3. Masks and social distancing will be enforced
4. Minors must be accompanied by a parent or legal guardian
5. Covid-19 vaccination card required and must be presented when request
6. Please be patient and follow the process

ER (Emergency Room):

- Patients will arrive at the ER front entrance
- Patients with flu like symptoms and signs may be tested for COVID-19 (swab) at the discretion of the ER physician providing care



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- Caregiver for ER patients is limited to one (1) caregiver; special circumstances will be permissible per the triage nurse
- Streamline tents will be used for overflow of patients

Outpatient Clinics:

- Outpatient Clinic patients are NO longer required to have a COVID-19 testing (swabbing)
- Appointment System will be strictly enforced
- Patients are encouraged to keep scheduled appointments
- Walk-in patients will be subject to COVID-19 testing as recommended by a physician
- Mandatory masking and social distancing will be enforced (10-people maximum capacity, for smaller clinics it will be 5-people maximum in the waiting area)
- One (1) caregiver is allowed for elderly patients, or minor patients
- Minors will not be allowed on the premises unless the minor is a patient and accompanied by a parent or legal guardian
- Call LBJ 633-1222 and ask for the appropriate clinic

Pharmacy Services:

- LBJ & Tafuna Pharmacy In-Person Services:
 - Monday to Friday: **8 am to 4:30 pm**
 - Weekends and Holidays: **8 am to 12 pm (LBJ Pharmacy Only)**
 - Kiosk - numbers will be used
 - Masking and social distancing will be enforced
 - Limited seating in the waiting area
- Car-Service is discontinued
- For prescription pick-up or refill during weekdays:
 - Option 1 - Email: refill@lbj.as
 - Option 2 – Call or Text:
 - i. For patients with BlueSky phones, please send text to (684)258-3462 or (684) 258-4153
 - ii. For patients with ASTCA phones, please send text to (684) 782-3391 or (684) 782-2296
 - Option 3 - Call the LBJ Operator: 633-1222 and ask for Pharmacy

Laboratory:

- Normal services available
- Mask and social distancing will be enforced
- Limited seating in the waiting area (7-persons maximum)



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Visitors:

- Inpatient Visiting Hours – 10:00am to 11:00am & 6:00pm to 7:00pm
- Quiet Hours – 24 hours
- For In-patient Units, one (1) caregiver allowed by a physician order.
- Caregiver must be 18 years or older and must remain with the patient at all times.
- All visitors are subject to screening for signs and symptoms before entering.
- Once the caregiver leaves the hospital, he/she won't be allowed back to the unit.
- Call Patient Care Director at (684)-258-0608 for any questions
- Security staff to enforce compliance and DPS will be notified for assistance if needed.

Caregivers:

- For In-patient Units, one (1) caregiver allowed by a physician order
- Authorized caregivers list will be provided to the Security Staff by the Nursing Staff
- Caregivers **MUST** remain with the patient at all times
- Call Patient Care Director at (684)-258-0608 for any questions
- Security staff to enforce compliance and DPS will be notified for assistance if needed.

Health Information Management/Medical Records:

- Medical records, or release of medical information services available
- Walk-in services are available for needed HIM services
- Birth or death certificates services available, for questions call 633-1222 ext. 678
- For questions, call 633-1222 ext. 676 and ext.677
- Request can be made via email: him.medrec@lbj.as

Approved by:

Moefa'auo William 'Bill' T. Emmsley
Chief Executive Officer