

# INTRODUCING YOUR NEW YMCA MOBILE APP!

Download today by searching "YMCA of Greenwich" in your App Store.

### YMCA OF GREENWICH PHONE APP

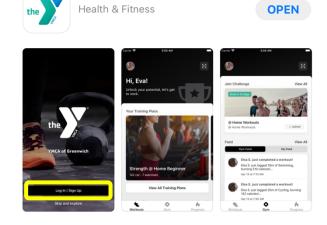
### New Phone App exclusively for the YMCA of Greenwich

Step-by-Step Guide for Existing Greenwich YMCA Members

## Please use the e-mail address you have on file with us and your first and last name as it appears on your membership.

If you do not know this information, please contact the Member Services team at <u>FrontDesk@gwymca.org</u> or 203.869.1630 during business hours.

### FOLLOW THE STEPS BELOW TO DOWNLOAD AND SETUP YOUR APP:



YMCA of Greenwich.

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Not a member?

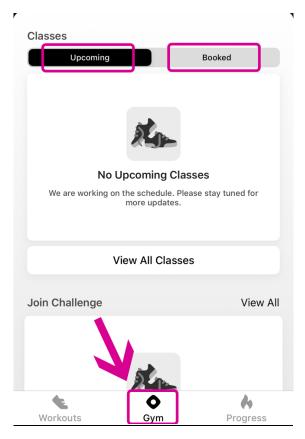
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- 1. Start by searching for "YMCA of Greenwich" and downloading our App via iOS or Google Play
- 2. Tap Log in | Sign Up
  - a. Input the e-mail address you have on file with us
- 3. Select Location : Select YMCA of Greenwich
- 4. Input First Name and Last name as it appears on your membership, create a new password and tap "Create Account"
- 5. Login

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#### **HOW TO MAKE A RESERVATION:**

- 1. After logging in, tap the middle button on the bottom menu that says "GYM"
- 2. Under "Classes": select View All Classes
  - a. Filter or search for the Wellness Room, Group Ex Class, Pool Lap Lane of your choice and tap your selection
  - b. Click "Book Class"
  - c. You should have a confirmation on your app that you are now booked! This will serve as your confirmation when attending the Y.



#### **HOW TO CANCEL A RESERVATION:**

- 1. After logging in, tap the middle button on the bottom menu that says "GYM"
- 2. Under "Classes": select the "Booked" tab
  - a. Select View All Classes
  - b. Filter or search for the class or reservation that you would like to cancel your booking and tap your selection
  - c. Click "Cancel Booking" and confirm
  - d. You will get confirmation on your app that you have successfully cancelled your booking

For more information or assistance, please contact <u>frontdesk@gwymca.org</u>.

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